



GL VOICE SOLUTIONS INC.

Helping you Reduce Costs & Save in the Future!

For a Business Solution to Telecommunication Costs & Products

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Dear Friend,

GL Voice Solutions Inc. is announcing a major enhancement to our already, very successful, telecommunications expense management solution.

As many of you know, GL Voice performs telecommunications bill auditing, project management and system procurement services for the telecommunications industry. Our average client had at least \$4,000.00 per month in telecommunication charges and has either saved or reduced monthly costs by 15%-65% after contracting with GL Voice Solution Inc.

We have invested in a new telecommunications software package which automates the auditing process. This amazing tool is used to track telecom expenses for land lines or wireless bills. A baseline can be created using present bills provided by the client for auditing. Then we determine if the call records and bills are accurate through a contract verification feature.

Several other benefits and features are included in this software: Inventory Reports, On Going Bill Monitoring, Toll Fraud, Administration Reports, Plan Fees, Per-minute Rates, Per-call Rates, Billing Increments, Evening & Volume Discounts, Minimum Spend Requirements, All Fed, State, Local, Taxes, fees, and surcharges - all these and more are monitored on a monthly or quarterly basis.

An optimization feature allows us to create "what if" scenarios using the existing usage data and compares it to a contract that we create giving a more accurate view of cost saving if the client were to switch services.

For clients with multiple sites, reports can be created to see the actual cost for calling between facilities, and it can be determined if networking would be a cost saver or an unnecessary expense.

When the audit is complete, refunds are retrieved for the client. These auditing services are completed with their present carrier and under contract. In fact, a contract is preferred.

In addition to recovering money from telecom billing errors for the client, GL Voice evaluates the technology options that can achieve maximum telecommunication effectiveness while staying within their business and budgetary requirements. This includes brainstorming and designing voice solutions offering recommendations for a full line of communication products (i.e. phone systems, voice mail, voice recording solutions, call center agent reporting, call tracking packages, call accounting packages, etc.) to reach the cost reduction objective.

Please let us know if we can be of service to your company. I would welcome an opportunity to meet with you to discuss any of these areas in more detail and, of course, there is NO obligation.

Sincerely,

Gary F. Lisbon

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